

PIONEER WORK STREAM SUMMARY REPORT- November 2014			
	Key Update	Key Issues	Next Steps
I Statements	<ul style="list-style-type: none"> I Statements and TLAP statements now need to be delivered to groups as a joint initiative between KCC, KCC Commissioning, KMCS and KCHT. 	<ul style="list-style-type: none"> I Statements not being presented to groups using an integrated approach. I Statements presentation not suitable for all users to understand. 	<ul style="list-style-type: none"> I Statements working group to be established with representation from KCC, KCHT, KMCS, KMPT. New action plan to be created using an integrated approach.
Integrated Commissioning	<ul style="list-style-type: none"> Review of Integrated Commissioning Groups across CCG areas. 		<ul style="list-style-type: none"> Terms of Reference are being developed currently
Operational Integration			
North Kent	<ul style="list-style-type: none"> BCF plans progressing. Initiation of BCF delivery with 3 work streams Integrated Primary Care Teams, Integrated Discharge Team, and Integrated Dementia Services. 		<ul style="list-style-type: none"> BCF plans finalised and signed off. Work stream groups underway. Lead for IT to outline way forward.
Ashford & Canterbury	<ul style="list-style-type: none"> BCF plans progressing. Summit meeting took place on 10 July. Community Network Events held early September. Joint workshop took place on 21 October 	<ul style="list-style-type: none"> Detail of next steps, including governance to be established. 	<ul style="list-style-type: none"> Project Plan in development.
Thanet	<ul style="list-style-type: none"> Developing Integrated Care Organisation Ageless Thanet – Thanet has been successful in its bid for £3 million over 5 years Summit Meeting 4 September agreed approach to defining a model of integration 		<ul style="list-style-type: none"> “Big picture event” on the 4 November which will build on the first event further defining the model for the integrated care organisation.

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SKC	<ul style="list-style-type: none"> • Developing Integrated Care Organisation • Summit meeting took place on 25 July. • Innovation lab approach in Folkestone which will support the process of integration and learning from implementation • A new extended access GP service at the Royal Victoria Hospital will start on the 1 October. • Folkestone Walk-in Centre will become a Minor Injury Unit on the 01 October • Defining model of integrated care workshop took place on 8 October, over 60 provider frontline staff attended to begin the process of designing the organisation of integrated care • Oversight meeting took place on 22 October with organisation leaders meeting together as part of the governance 		<ul style="list-style-type: none"> • Workshop to be held with the public in Romney Marsh to discuss services they would like provided locally • Big picture workshop took place on the 5th November where a wider group of attendees across health and social care will come together to further define, build and refine the model for the Integrated Care Organisation
West Kent	<ul style="list-style-type: none"> • BCF workshop took place on the 23 September • Reviewing tenders for Care Plan Management System (CPMS) 		<ul style="list-style-type: none"> • CPMS provider to be confirmed and implementation plan to begin.
Innovation Hub	<ul style="list-style-type: none"> • The Pioneer Kent.gov page is now live and the Kent Innovation Hub page can be found via the following link 	<ul style="list-style-type: none"> • Picking themes that need barrier busting and having the right target audience at events. 	<ul style="list-style-type: none"> • Feedback from Personalisation event to Integration Pioneer Steering group • Actions to be taken forward by

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	<ul style="list-style-type: none"> • www.kent.gov.uk/pioneer • Events held on Shared Care Plans and Information Governance and Personalisation • Increase in membership including first service user involvement 	<ul style="list-style-type: none"> • Linking Hub activity to EU project deliverables. • Everyone remembering to update the Hub to ensure it's a worthwhile tool. • Assistance in growing membership of the hub. 	Personalisation Board
Risk Stratification/ Data Intelligence	<ul style="list-style-type: none"> • Paper presented to Kent HWB 	<ul style="list-style-type: none"> • Further consideration needed 	<ul style="list-style-type: none"> • Integration Pioneer Steering Group tasked with reviewing next steps
Year of Care	<ul style="list-style-type: none"> • Kent whole population work published at the end of June with all 7 CCG logos/KCC and PH • Case study agreed with National team for publication • Shortlisted for HSJ awards – Enhancing Care by Sharing Data. Winners to be announced on 19th Nov in London. • Kent whole population work distributed to CCGs http://www.nhs.uk/resources/publications/population-level-commissioning-for-the-future.aspx 	<ul style="list-style-type: none"> • Plan is for YoC to be managed at CCG level following dissolution of the EK federated approach and this will impact on focus within each CCG and the programme's ability to deliver. • IG and flowing KCC data to DSCRO. Query to National HSCIC around DSCRO's legal ability to accept clear patient level Social Care data. 	<ul style="list-style-type: none"> • Engage front line services to understand the models of care being delivered in each of the health systems • Increase the number of services flowing data (Ambulance, IC24, Hospices –WK & NK, CHC, Telehealth & Telecare). • Identify the global budget for YoC Cohorts, by Practice, by CCG, from the services to date – 10th Nov EK, WK and NK to follow • Develop further the specification for the dashboard.
Contracting Models	<ul style="list-style-type: none"> • Short-life working group led by University of Kent complete • Monitor offering workshop for Kent on subject of our choosing 		<ul style="list-style-type: none"> • Agree on further work with Monitor
Personalisation/Self-Management	<ul style="list-style-type: none"> • As a Kent Pioneer we have now 	<ul style="list-style-type: none"> • Key representatives for 	<ul style="list-style-type: none"> • TLAP Action plan being

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	<p>signed up to TLAP 'Making it Real'</p> <ul style="list-style-type: none"> • Top three priorities to be identified and delivered through action plan. • Personalisation Board membership being reviewed to support consistent delivery in the future. 	<p>Personalisation Board to be identified across all sectors.</p>	<p>developed, this will then form the focus of the Personalisation Board agenda.</p> <ul style="list-style-type: none"> • One day Workshop being planned with KCC, TLAP, CiLK, Healthwatch and Simon Paul Foundation. • Create a service user Sub-Group to sit under Personalisation Board. Supporting delivery of action plan and actively involved in the personalisation Boards developments. • To work through TLAP's twelve step approach.
Integrated Budgets	<ul style="list-style-type: none"> • 25 people with an integrated budget in South Kent Coast. 24 of the budget holders receive their IPB through a direct payment – Kent card. • Interim IPB evaluation report was released March 2014. This has been shared on icase and with other interested stakeholders. • Memorandum of Understanding (MOU) in place between KCC and SKC CCG to allow the CCG to use KCC financial systems to make direct payments. Established processes and governance in place to oversee the project, which will 	<ul style="list-style-type: none"> • There were significant Information Governance constraints as holding patient identifiable information within the CCG, other than for invoice validation purposes was not acceptable. This impacted on the ability to track patient activity to allow benchmarking of costs incurred prior to uptake of budget. It also caused delays for patients, and increased complicated processes. • Some stakeholders were 	<ul style="list-style-type: none"> • South Kent Coast CCG plan to continue to offer IPBs to 50 patients with LTCs in 2014/15. • South Kent Coast CCG has applied to extend the Going Further Faster programme with NHS England. The CCG will be required to develop a 5 year rollout plan and support other Kent CCGs with implementing PHBs/IPBs. • Final IPB evaluation report will be released October /November '14.

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	<p>be reviewed as part of next steps to ensure sustainability for larger scale rollout.</p>	<p>reluctant to engage and move away from the established medical approach & clinical-patient relationship.</p> <ul style="list-style-type: none"> • Building the relationship between the provider market and commissioners is required to explore market readiness for personalised services and reducing block contracts in order to provide more choice for budget holders. 	
Workforce	<ul style="list-style-type: none"> • The key would be for the HEE and other national workforce bodies align their future work to the reality of out of hospital integration work. 	<ul style="list-style-type: none"> • At present the HEE and other national workforce bodies are working with NHS providers who are not integrated and not even in primary care so are unlikely to lead a future plan, the Clinical Assembly and the Kent Pioneer NHSIQ support unit have been made aware. 	<ul style="list-style-type: none"> • Currently working with our local HEE/ KSS to see what can be done locally – but the change really needs to be national.
Personal Health Records	<ul style="list-style-type: none"> • HAS Global presented at ENGAGED mutual learning workshop in June 14. Working with them on Shared Care Planning. • KCC and Microsoft working in partnership to provide eDayBook via the HealthVault platform. Will 	<ul style="list-style-type: none"> • Data security / ownership. MDTs understanding and using the Shared Care Plan correctly and embedding it into their day to day practice. • Data security / ownership. Ability to roll out at scale to 	

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	support Home Care workers in delivery of care and also provide a Personal Health Record.	all Home Care providers.	
Integrated IT	<ul style="list-style-type: none"> General support to review progress. 	<ul style="list-style-type: none"> Need to consider impact of possible different approaches across Kent – this may challenge communication of care and increase risks to patients when services such as KCC, 111 and SECAMB work county wide. 	<ul style="list-style-type: none"> CASA Dissemination Event in November showcasing possible technical solutions / solutions adopted by our EU partners / workshops with practitioners re overcoming barriers.
Information Governance	<ul style="list-style-type: none"> Pioneer Informatics group leading on work at national level 	<ul style="list-style-type: none"> Pioneer sites being offered 251 exemption, currently felt no requirement for Kent to apply. 	<ul style="list-style-type: none"> Review ongoing work of Informatics work. Plans are underway to recruit 2 new staff within the LGA to support the delivery and coordination of the projects that have been committed to.
End of Life	<ul style="list-style-type: none"> Steering Group in place 	<ul style="list-style-type: none"> Further consideration needed on actions Date of next meeting to be set 	
Housing	<ul style="list-style-type: none"> Joint Policy and Planning Board agreed to use Think Housing First Action Plan. 	<ul style="list-style-type: none"> Not all actions relevant to Pioneer, agreed to produce revised 'Pioneer' version. Discussion needed on engagement of CCGs and Integrated Commissioning Groups in delivery of action plan 	<ul style="list-style-type: none"> Presentation at IPSG on action plan.
Voluntary Sector	<ul style="list-style-type: none"> In the process of finding a 		<ul style="list-style-type: none"> Further implement Community

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	Voluntary Community and Social Enterprise Sector Representative for Kent Integration Pioneer Steering Group, job role has been devised and being circulated.		Capacity Model. <ul style="list-style-type: none"> • Possible pilot with Age UK. • Pioneer development support managers planning to set up a specific community around Vol on ICASE as there is a huge amount of work going on across the country to learn form.
Evaluation Framework	<ul style="list-style-type: none"> • Meeting with Kent universities took place on 29 August. • Pioneer evaluation taking place through DH. 	<ul style="list-style-type: none"> • Review of activity under DH evaluation requires all Pioneer organisations to agree to research governance. 	<ul style="list-style-type: none"> • Evaluation workshop to be held in December.
Performance Management	<ul style="list-style-type: none"> • BCF metrics / Kent HWB assurance framework established. 	<ul style="list-style-type: none"> • Further performance requirements may be requested through Pioneer. 	<ul style="list-style-type: none"> • Finalise metrics as part of BCF.